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| **Question** | **Answers** | |
|  | **A hacker locks out users and encrypts their personal computer files and data, holding it hostage until they agree to pay to the attacker. What is this practice called?** | * Ransomware * Malware |
|  | **Which of the following is a common example of a "phishing" attack?** | * You receive an email from an acquaintance who you are rarely in contact with that contains only a web link. * You got an email that appears to be from your bank asking you to enter your account number and password, but the web address looks unfamiliar. * You received a text message claiming that you won a contest and asking you to click on the link. * All of the above |
|  | **What is phishing?** | * Where criminals try to obtain sensitive information by presenting themselves as a trustworthy source * A type of computer virus * A pleasant weekend activity by the river |
|  | **Which of these is an example of a phishing email?** | * ‘You have won the lottery! Follow this link to claim!’ * ‘Your bank account has been compromised. Login here to protect yourself.’ * ‘Help. I am stuck abroad and urgently need money transferred to me to get home.’ * All of the above. Beware! |
|  | **When do you need to use anti-virus software?** | * When you first buy a computer * All the time, on all web-connected devices – and make sure it’s regularly updated |
|  | **Which of these is an indicator that a website is secure?** | * The web address starts with https:// * You found the address on a search engine or as a link in an email |
|  | **What is the best password policy?** | * Use the same, easy-to-remember password you have had for the past 10 years for every account * Have a selection of different passwords and write them down somewhere so you don’t forget them * Be vigilant – never use the ‘remember password’ prompt and have different complex passwords for each account |
|  | **Which of these is the least risky to talk about on social media?** | * How cute your pet cat Snowy is * What you had for your quiet Sunday lunch at home * Your exciting holiday plans |
|  | **Which of these security questions might your bank ask you over the phone or via email?** | * To confirm your home address * To follow an online link to a webpage asking for your online banking log-in details * To give your bank card PIN * To carry out a test transaction online |
|  | **What is your perspective about the need for updating the antivirus?** | * Updating of my antivirus should be performed only if I don’ t regularly patch my operating system * The antivirus update protects my computer from newly created malware * The antivirus updates ensure the correct performance of my computer. |
|  | **You wonder what a ‘Trojan Horse’ could be?** | * It is a computer virus that frequently attack computers. * It is a malicious software that allows other programs to control your computer by misleading users of its true intent. |
|  | **One day when looking at your e-mail inbox, you find you have received an email from a friend you have not heard from for at least one year. When you open the email the text says ‘Hi, please click here http://shorturl.jhdsuyc.com, there is surprise for you’. What would you do in such scenario?** | * You do nothing with the e-mail – and, certainly, you don’t click on the link. * You click on the link, since you know the sender (friend) of the e-mail. |